



Department of Health

ANDREW M. CUOMO
Governor

HOWARD A. ZUCKER, M.D., J.D.
Commissioner

SALLY DRESLIN, M.S., R.N.
Executive Deputy Commissioner

July 1, 2015

DAL: DAL 15-09
RE: Implementation of
Electronic Plan of
Correction (ePOC)

Dear Administrator:

The NYS Department of Health's Division of Adult Care Facilities (ACFs) and Assisted Living Surveillance apprised facilities earlier this year of the transition to the Electronic Plan of Correction (ePOC) system. This letter serves as a reminder that in an effort to streamline communications with ACFs, implementation will commence in the manner described below and will utilize ePOC application located on the Health Commerce System (HCS). ACF providers are **strongly encouraged** to review DAL 15-03 dated April 21, 2015 prior to the July 15th implementation. Providers should immediately evaluate their roles on the HCS to ensure successful transition. Hard copies of inspection reports and plans of correction will no longer be accepted.

Providers in the following counties will transition to ePOC for all inspection reports to be issued on or after July 15, 2015:

Albany	Allegany	Broome	Cattaraugus	Cayuga	Chautauqua
Chemung	Chenango	Clinton	Columbia	Cortland	Delaware
Erie	Essex	Franklin	Fulton	Genesee	Greene
Hamilton	Herkimer	Jefferson	Lewis	Livingston	Madison
Monroe	Montgomery	Niagara	Oneida	Onondaga	Ontario
Orleans	Oswego	Otsego	Rensselaer	Saratoga	Schenectady
Schoharie	Schuyler	Seneca	St. Lawrence	Steuben	Tioga
Tompkins	Warren	Washington	Wayne	Wyoming	Yates

Providers in the following counties will transition to ePOC for all inspection reports to be issued on or after August 12, 2015:

Bronx	Dutchess	Kings	Nassau	New York	Orange
Putnam	Queens	Richmond	Rockland	Suffolk	Ulster
Westchester					

Provider training was held via webinar on Friday, March 6, 2015. A copy of the webinar can be found at:

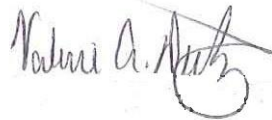
https://commerce.health.state.ny.us/hpn/media/acf/NY_ePOC_Provider_Recording_2015.wmv

A provider user manual and training video clips are available when entering the ePOC application on the HCS.

We encourage you to continue to stay current with the information that is provided through the HCS, along with educational webinars and other informational notices provided in order to be prepared and in compliance with the ePOC application requirements.

Any questions or comments that you may have on this topic should be directed to acinfo@health.ny.gov. Thank you for your anticipated cooperation in this matter.

Sincerely,

A handwritten signature in dark ink, appearing to read "Valerie A. Deetz", with a stylized flourish at the end.

Valerie A. Deetz, Director
Division of ACF and Assisted Living Surveillance

Cc: K. Servis
J. Treacy
T. Perry-Coon
P. Hasan
N. Nickason
J. VanDyke
B. Barrington
J. Pinto
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